



BioStar VideoPhone

User Manual

Biostar VideoPhone V1.0

www.supremainc.com

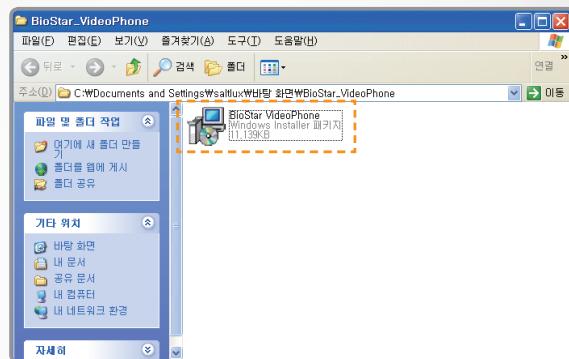
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Installation

Install the installer for BioStar VideoPhone in your PC according to the following procedure to use it.

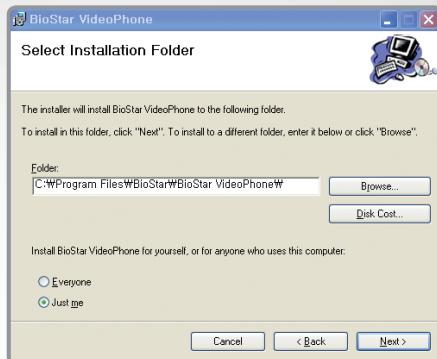
1 Double click **BioStar VideoPhone.**



2 Click **Next.**

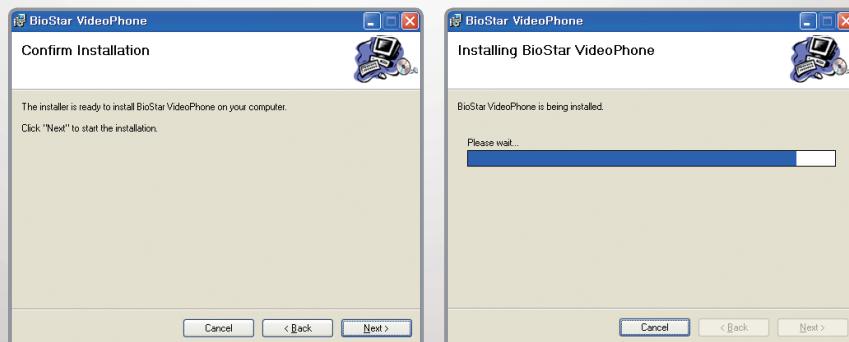


3 Set the installation options.



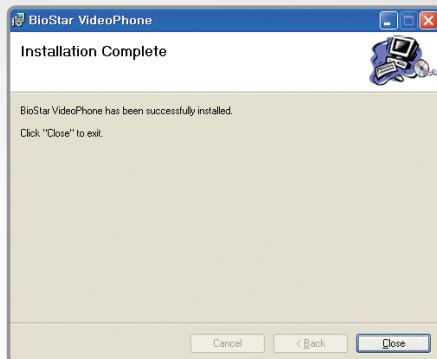
- **Browse:** Select a location to install the BioStar VideoPhone installer.
- **Disk Cost:** Calculates the available disk space on the target drive.
- **Everyone / Just me:** Select the user permission for installation.
 - 'Everyone' All users can access the BioStar VideoPhone.
 - 'Just me' Only you can access the BioStar VideoPhone.

4 Click **Next**, then installation starts.



Click **Cancel** to cancel installation.

5 Click **Close** to finish installation.



A shortcut icon for BioStar VideoPhone appears.



Configuration

Configuring a Device

Configure the device options according to the following procedure before using BioStar VideoPhone.



- 1 Press **Menu > Device > Interphone**.
- 2 Check **BS VideoPhone**.
- 3 Press **BS VideoPhone Setting** to configure setting options.
 - **Mode:** Select **Single** or **Extension**.
 - **Password:** Create a password by using 4 to 16 digit numbers.
 - **Door Control:** Select **Door Control** to control doors remotely from BioStar VideoPhone.

Login

Double click the shortcut icon of BioStar VideoPhone to activate the login screen.

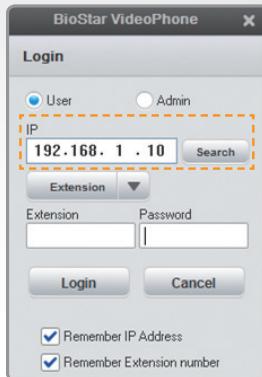


- 1 Check the user permission for login.

(**User**: normal user/ **Admin**: administrator)



2 Enter an IP address of a connected device.



The **Search** button is used to locate connected devices.

i. Click **Search** to activate the device search screen.



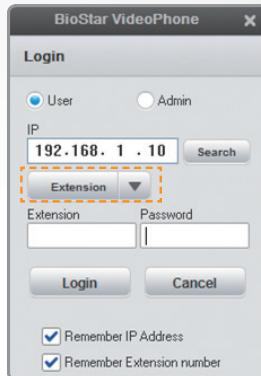
ii Click **Start** to search IP addresses of connected devices.

iii Select a desired device and click **Select**.

The IP address will be automatically entered in the field of the login window.

3 Select a connection configuration.

- **Extension:** Allows the multiple connection by connecting one device with a maximum of 8 computers.
- **Single:** Allows the peer to peer connection between one device and one computer.

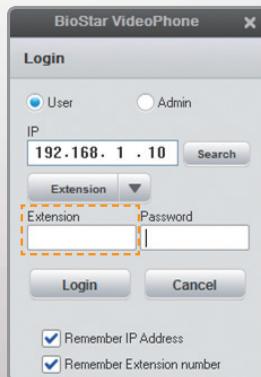


! NOTE

- For the Single connection, you should set '**Single**' in device configuration. For the Extension connection, you should set '**Extension**' in device configuration. Refer to '**Configuring a Device (Page 6)**' for details.

4 If you select **Extension** in step 3, the Extension field is activated.

Enter an extension number.

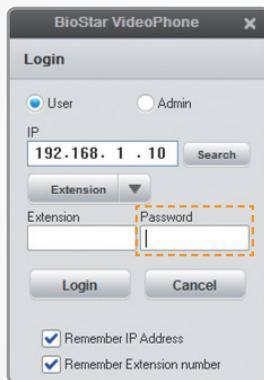


! **NOTE**

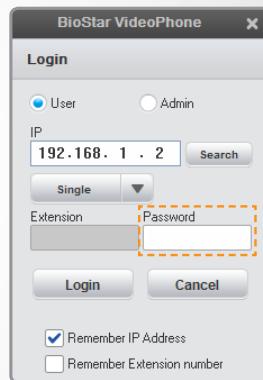
- To add extension numbers, log in as an administrator by checking **Admin**. Refer to '**When Logged in as the Admin (Administrator) (Page 13)**' for details.

5 Enter the same password as you set in the connected device.

- If you set **Extension**, enter the extension number of a connected device.
- If you set **Single**, enter the password you set in a connected device or set as the administrator in a connected device.



Extension selected



Single selected

! **NOTE**

- If you check a login user as **Admin**, connection configuration options(Extension/ Single) are deactivated. Then, you can log in with the password you set in a connected device or set as the administrator in a connected device.



6 Click **Login** to log in to BioStar VideoPhone.

Click **Cancel** to exit the program.



NOTE

- Check '**Remember IP Address**' to save the IP address in BioStar VideoPhone.
- Check '**Remember Extension number**' to save the extension number in BioStar VideoPhone.

Configuring a PC System

Make sure to check the followings before using BioStar VideoPhone.

- Make sure to set Sound Recording to Microphone in Windows Control Panel before using BioStar VideoPhone.
- If communication is bad between devices and computers, you should have TCP 1490 and UDP 1491 services enabled in the firewall.

Operation

When Logged in as the User (Normal User)

When you log in as User, the screen displays as below.

When a video call is made, the live video will appear and the BioStar VideoPhone will begin ringing.



- ① **Video Screen:** Views the video images when a video call is received from a device.
- ② **Microphone Volume Control Bar:** Controls the microphone volume during a video call.
- ③ **Speaker Volume Control Bar:** Controls the speaker volume during a video call.
- ④ **Answer Button:** Answers a video call.
- ⑤ **Hang Up Button:** Disconnects a video call.
- ⑥ **Open Door Button:** Remotely opens a door of a connected device.
- ⑦ **Logout Button:** Exits the BioStar VideoPhone application.

! NOTE

- Click **—** or **X** to run BioStar VideoPhone as a background process. It will keep running and will be displayed within the system tray.

When Logged in as the Admin (Administrator)

When you log in as Admin, the screen displays as below.

A maximum of 8 extensions can be registered into the application.



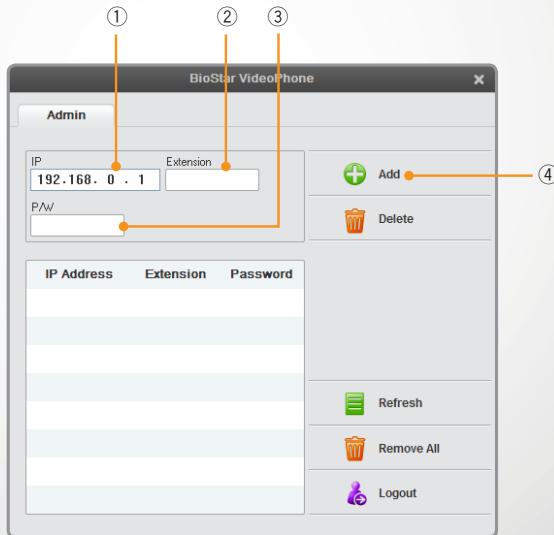
NOTE

- The 'Extension' mode must be enabled on the device to use the registered extensions.
Refer to '**Configuring a Device (Page 6)**' for details regarding device setting.



Adding Administrators

- 1 Enter an IP address of an extension user.
- 2 Enter an extension number.
- 3 Enter an password.
- 4 Click **Add** to register the user information to the device.
- 5 Repeat steps 1 to 4 to register up to 7 more extensions (Maximum 8 extensions).

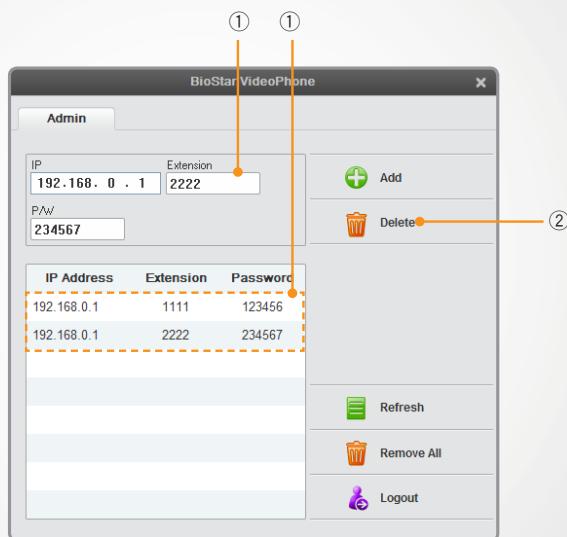


- 6 Click **Logout** to exit the BioStar VideoPhone.

Editing Administrators

Deleting an Extension

- 1 Double click a desired extension from the list.
- 2 Click **Delete** to delete the administrator.



Deleting All Extensions

Click **Remove All** to delete all of the registered extensions.



Updating the Extension List

Click **Refresh** to update the list of extensions.



NOTE

- Click **X** to exit the BioStar VideoPhone.

Troubleshooting

When any issues arise while using BioStar VideoPhone, you can request technical support from Suprema via email (sales@supremainc.com). When you send an email, please include the following information:

- The version of BioStar VideoPhone that you are using
- The name of the Suprema device that you are using
- A detailed error message if an error message appears
- A brief description regarding the issue
- Your name and title



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